

Courageous conversations - Communicating with impact

- Facilitated by Nigel Battey

Thursday 12th October 2017 9.15am - 3.30pm

Primary East

Building Excellence in Education 

Venue- Simonds, Diss

Cost- £100 per delegate

To book your place contact Emma Thurlow at
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- Do you avoid some of the conversations you know you really should have?
- Do your conversations sometimes not give you the results you're looking for?
- Are your strategies for managing challenging interactions and conflict effective?

This one-day workshop for **school leaders** will provide you with a range of **communication tools and techniques** to enable you to **deal with challenging interactions and conflict**, give **positively impactful feedback** and confidently hold **courageous or 'fierce' conversations**. The workshop provides a rigorous, skill-based approach to developing **interpersonal-communication competencies**. The concepts presented are based on a **tested methodology** and are backed by ongoing research.

National Teaching School
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Confronting conflict constructively and maintaining open dialogue when emotions run high can be challenging and uncomfortable for many people; as a result, these important conversations are often mishandled or avoided altogether, which benefits no one. Developing the ability to effectively communicate in these challenging situations leads to greater satisfaction in relationships, team culture, performance, and results.



The Facilitator:

Nigel, an ex-headteacher and Local Authority Head of Service, now heads up 'NB Learning', organising leadership, curriculum, and teaching and learning development opportunities for schools. As a partner in Partnerships for School Improvement (PfsI), the largest independent provider of school improvement services to primary schools and academies in Cambridgeshire. Nigel also works as a School Improvement Adviser with a number of schools in Cambridgeshire and beyond.

Recent feedback has been;

- **“Nigel is simply inspirational! I have already led 2 very successful training sessions. Brilliant resources and a fresh way of thinking.” - Primary Headteacher**
- **“Well delivered. Excellent presentation style and variety of skills. Balance of humour and seriousness.” - Primary Headteacher**
- **“Nigel was a dynamic speaker who reminded us of key elements of best practice and gave us many opportunities to consider how we might each use these.” - Reception Class Teacher**