



Managing Conflict & Confrontation

Aims of Course:

- To consider how understanding what lies behind behaviour can inform our work when behaviour becomes challenging
- To increase understanding of the process involved in conflict and confrontation.
- To explore strategies for reducing and resolving conflict in the classroom.
- To develop strategies for managing confrontation when it arises.

**For more information please contact:
Mary Wheeler 01284 762453**

Venue: First Base Bury St. Edmunds

Duration: 3 hrs

Dates: Wednesday 27th June 2018

Time 9.30 am — 12.30

Cost of this half day course = £ 40

Places are limited so early application is advised. There is a minimum number of delegates required in order to run this course.

To apply, please complete this slip and return to: Mary Wheeler **e-mail** mary@firstbase.org.uk

Applicants Name _____

School _____

Signed by Head Teacher _____