

November 2018



Inclusion Services



Suffolk Local Offer

Support and services for children
and young people with SEND



www.suffolklocaloffer.org.uk

 @Suffolk_LO

Introduction to Inclusion Services

This brochure has been designed to help schools and other education providers with a quick and easy guide to accessing the service offer within the Inclusion Service. We hope you find the information useful.

Inclusion Management Team		
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The **SENCo bulletin** is a regular round up of news, events and guidance for SENCos in Suffolk. You can sign-up to the newsletter [here](#) and if you wish to feature content, please email it to sendnews@suffolk.gov.uk

Suffolk Local Offer

Suffolk's Local Offer gives you clear, accessible and accurate information about the services available for children and young people with special educational needs and/or disabilities (SEND).

Our website holds information about education, health and care services, as well as leisure activities and support groups – all in one place.

The information available on the Local Offer website describes the support available to families, and **all** children and young people with SEN and/or disabilities.

This support includes:

- universal services for example early years and childcare providers, schools and GPs.
- short-term support for children and young people with SEND who require additional support (in addition to what's provided by universal services); and specialist services for children and young people with SEND who need specific longer-term support.

If you need support or advice on the services available in Suffolk, please contact the Local Offer Advisor on 0345 606 1490.

Website: www.suffolklocaloffer.org.uk

Email: Localoffer@suffolk.gov.uk

Tel: 0345 606 1490



The banner features a large white star on the left. To its right, the text 'Suffolk Local Offer' is written in a bold, white font. Below this, in a smaller white font, is the text 'Support and services for children and young people with SEND'. On the right side of the banner, there is a collage of several circular images showing diverse children and young people in various settings, including a classroom and outdoors. At the bottom of the banner, the website address 'www.suffolklocaloffer.org.uk' is displayed in white, followed by a Twitter icon and the handle '@Suffolk_LO'.

Education Outreach Service



CISS is a Suffolk County Council outreach service for Suffolk mainstream schools seeking additional support for pupils with:

- a diagnosis of ASD
- traits of ASD but no diagnosis
- social and communication difficulties
- social, emotional and mental health difficulties and all associated behaviours.

CISS Core Offer

The key focus for the service is to maintain school placements, working with schools to build understanding and the capacity to manage their own effective inclusion for SEND pupils.

For pupils successfully referred to the service schools can access advice, guidance and CISS staff will model effective strategies with pupils.

All schools can access Inclusion Surgeries which offer the opportunity to consult with a skilled CISS teacher on issues to do with inclusion, and to discuss the needs of individual pupils (with parental permission.)

Traded service

We offer the CISS Annual Package of support which includes 15 visits throughout the year to work with pupils and/or to work in partnership with the school on whole school inclusion issues. The Annual Package also includes one whole school training session.

CISS also offer bespoke training sessions around a wide variety of inclusion matters.

For further information, please contact:

Ian Wickson, CISS Assistant Headteacher

ian.wickson@suffolk.gov.uk.

**The Special Educational Needs and Disability Trust
(SENDAT)**



Outreach support for mainstream schools with pupils with a profile of complex learning needs

Suffolk County Council commission The Special Educational Needs and Disability Trust (SENDAT) to deliver outreach support to mainstream schools to help with the inclusion of pupils presenting with complex learning needs.

The aim of the SENDAT Outreach Service is to improve outcomes for pupils by building capacity through facilitating training and resource development.

Members of the outreach team can visit schools and work with staff and students over fixed periods of time to develop specific skills.

More information about the SENDAT Outreach Service can be found on the website: www.outreach.sendat.academy

Sensory & Communication Service



The **Sensory and Communication Service** works with pre-school settings, schools and colleges to deliver support following diagnosis to children and young people aged 0-25 with identified sensory loss. Our team covers 4 areas: Visual, Hearing, Multi-Sensory impairment and Speech, Language & Communication Needs.

Our **core service** works with families and educational settings to ensure all children and young people have effective and inclusive access to learning and social opportunities. As part of our core service we can deliver training aimed at either whole school approaches or based around an individual child or young person's needs.

We are able to deliver bespoke training packages as part of our **traded service** upon request.

For more information please contact:

Visual Impairment

Jonathan Bolt, Lead Advisory Teacher for Visually Impairment Children
jonathan.bolt@suffolk.gov.uk

Hearing Impairment

Greer Hill, SEND Manager Specialist Services
greer.hill@suffolk.gov.uk

Speech Language & Communication

Caroline Wells, Education Consultant Speech, Language & Communication
caroline.wells2@suffolk.gov.uk

Multi Sensory Impairment

Kim Hodge, Lead Consultant for Deafblind CYP
kim.hodge@suffolk.gov.uk

Specialist Learning Support Assistant (SpLSA) Service



The SpLSA Service supports children and young people* with complex medical needs who meet “continuing care” criteria.

The service enables children and young people with complex medical needs (requiring technology interventions) to attend school. Professionally supported and trained Specialist Learning Support Assistants ensure the medical needs of the children and young people they work with are safely and competently met in school - and in many cases on home / school transport - so that they can reach their full potential.

In the event of a child / young person missing school due to poor health, the SpLSA service can provide up to three hours of home learning support three times a week.

The team are managed by two Care Co-ordinators who are qualified children’s nurses. They are responsible for allocating the SpLSAs and for providing their ongoing training and support.

**Only children and young people who are resident in Ipswich, East and West Suffolk are eligible for the service.*

For further information, please contact:

Specialistlearningsupport@suffolk.gov.uk

Kate Wood, Care Co-ordinator kate.wood@suffolk.gov.uk

Natalie Bowerman, Care Co-ordinator natalie.bowerman@suffolk.gov.uk

Dyslexia Outreach Team



Dyslexia Outreach Team (DOT): *Supporting Literacy in Schools*

DOT works in partnership with schools to improve outcomes for learners who have significant difficulties acquiring literacy skills. A diagnosis of dyslexia is not needed to access the service.

Our **Core Service** works with schools to best meet the needs of individual students at Key Stage 2 and 3 who are not making expected progress following school intervention. Assessment of literacy need and action planning with student, staff and parents/carers defines the level of support offered. This may include; modelled teaching, staff mentoring in the delivery of appropriate intervention, advice around dyslexia friendly resources, intervention, strategies, and assistive technology.

Our **traded service** offers schools:

- Full diagnostic assessment
- Literacy assessment
- Access arrangements
- Consultation meetings
- Staff training.

For further information please contact:

Nicky Wilde, County Lead Specialist Teacher:

The Alternative Tuition Service (ATS)

In April 2018 the EOTAS 1:1 Tuition Service and Suffolk Online Learning were brought together.

The Service is led by a management team that includes Online, Maths, English and SEND Co-ordinators. Our team of qualified teachers, who work across Suffolk have considerable experience in supporting some of our most vulnerable children and young people. Our teachers provide a child-centred approach when supporting our children and young people, delivering direct tuition on a 1:1 basis as appropriate to an individual child's needs.

Subject to referral criteria being met, the service can provide support for the following groups of children who are:

- deemed medically unable to attend school
- who have been permanently excluded
- those with SEND, who are awaiting specialist placement

At KS1 and KS2 we can provide face to face tuition, usually within the home environment. An online offer is currently under development, which will complement the face to face tuition, as part of a blended learning offer (please see Local Offer Website for updates)

At KS3 we can provide face to face tuition and/ or online learning as part of a blended learning offer.

At KS4 we can provide face to face tuition and/ or online learning as part of a blended offer. In September 2018 we launched a GCSE online learning platform for Maths and English. Our young people can also access a range of qualifications at Level 1 and Level 2 Functional Skills and a suite of NCFE qualifications.

The service works in partnership with families, schools and other agencies in order to provide the best possible support to all our children and young people irrespective of how long or how short their journey with us might be.

For more information please contact:

Di Knights, Head Of Service, Alternative Tuition
diane.knights@suffolk.gov.uk

YOUNG CARERS UNLIMITED

Young Carers Unlimited is an information service for Young Carers and Young Adult Carers provided by Suffolk County Council, Children & Young People's Services.

This service helps to raise awareness about Young Carers and the issues they may face and provides information both to professionals such as health and social care workers, teachers and community groups, and to young carers themselves.

Website: <https://www.access-unlimited.co.uk/young-carers-unlimited/>

Email: Young.Carers@suffolk.gov.uk

Activities Unlimited



Activities Unlimited is a short break service for all Suffolk children and young people who are disabled or who have additional needs aged 0 - 25. We want them to have fun, try new things, make new friends and have the same opportunities as other children and young people. There are masses to choose from on the website - like adventure activities, arts and crafts, overnight breaks, sports and much more!

You can browse through the website and take a look at the providers we work with however, to access the services listed on the website you'll need to register and become an AU member by visiting the website and registering.

Website: www.activities-unlimited.co.uk
Email: info@activities-unlimited.co.uk
Tel: 01473 260026

SEND Family Services

SEND Family Services (within SCC Inclusion Service) lead on the support of children, young people and their families so that with the necessary skills, young people progress into adulthood to further achieve their hopes, dreams and ambitions. Fundamental to this is our joint partner commitment to the delivery of services through a key working approach for all.

The seven locality-based Family Services Teams:

- Guide children, young people and their families through their education pathway and/or SEND Journey.
- Support children and young people who are at risk of exclusion or who have been permanently excluded.
- Ensure that assessments, including education, health and care needs assessments, provide accurate information and clear advice and are delivered within timescales.
- Monitor the progress of children and young people with SEND in achieving outcomes to prepare them for adulthood and offer support and guidance at transition points.

SEND Family Services

Team members will:

- Create trusting relationships with children, young people and families by delivering what they agree to do.
- Build effective communication and relationships with professionals, practitioners and education settings.
- Enable the person receiving a service to feel able to discuss any areas of concern / issues and that appropriate action will be taken.
- Be transparent and honest in the message they are delivering to all, and will give a clear overview of the processes and procedures
- Be effective advocates for children, young people and families

For young people and families, mainstream schools, local alternative provision and specialist schools, settings and units, your primary contacts will be the Family Services Co-ordinators and Assistant Co-ordinators.

The Lead Co-ordinators manage the teams and work with independent specialist providers, supporting the children and young people accessing these settings

SEND Family Services

SEND Manager (Family Services)	Tracy Winwood	01473 264703
Key Working Consultant & Line Manager for Bury and Lowestoft Leads	Helen Stanley	01502 674716
Moving into Adulthood Consultant & Line Manager for Ipswich Leads	Paula Fuge	01473 265832
West Suffolk Family Services Email: SENDWS@suffolk.gov.uk		
Lead Co-ordinator	Claire Brown	01284 758784
Co-ordinator	Vacancy	
Co-ordinator	Clare Ellsmore-Creed	01284 758752
Assistant Co-ordinator	Jen Byford	01284 758796
Assistant Co-ordinator	Grace Mcalonan	01284 758833
Suffolk Coastal Family Services Email: SENDCoastal@suffolk.gov.uk		
Lead Co-ordinator	Hayley Mason	01473 264964
Co-ordinator	Alexandra Read	01473 263437
Assistant Co-ordinator	Lauren Flood	01473 264267
Assistant Co-ordinator	Sarah Aspin	01473 263358
Ipswich North and East Family Services Email: SENDIpsNE@suffolk.gov.uk		
Lead Co-ordinator	Hannah Large	01473 265257
Co-ordinator	Kirsty Mower	01473 265732
Co-ordinator	Karen Everett	01473 265732
Assistant Co-ordinator	Amy Wright	01473 264688
Assistant Co-ordinator	Sarah Morgan	01473 264465
Bury St Edmunds and Central Suffolk Email: SENBSEC@suffolk.gov.uk		
Lead Co-ordinator	Germaine Stogdon	01284 758722
Co-ordinator	Mary Marks	01284 758785
Co-ordinator	Shirley Dixon	01284 758757
Co-ordinator	Christina Baxter	01284 758917
Assistant Co-ordinator	Brigid Cubiss	01284 758794
Assistant Co-ordinator	Melissa Ambrose	01284 776171

SUFFOLK COUNTY COUNCIL

Ipswich South and West Family Services Email: SENDIpsSW@suffolk.gov.uk		
Lead Co-ordinator	James Pettit	01473 265393
Co-ordinator	Camilla Nunn	01473 265252
Co-ordinator	Rebecca Piotrowski	01473 264822
Assistant Co-ordinator	Marie Bartlett	01473 265812
Assistant Co-ordinator	Emma Robinson	01473 260461
Assistant Co-ordinator	Laura Clark	01473 263424
South Suffolk Family Services Email: SENDSS@suffolk.gov.uk		
Lead Co-ordinator	Kim Mitchell	
Co-ordinator	Emily Garrod	01473 265269
Co-ordinator	Sally Porter	01473 264102
Assistant Co-ordinator	Michelle Wheeler	01473 265375
Assistant Co-ordinator	Vacancy	01473 264260
Assistant Co-ordinator	Vacancy	
Lowestoft & Waveney Family Services Email: SENDLW@suffolk.gov.uk		
Lead Co-ordinator	Robert Smith	01502 674984
Co-ordinator	Christopher Dobinson	01502 674790
Co-ordinator	Linda Gardiner	01502 674780
<u>Co-ordinator</u>	Joy Derbyshire-Baldwin	01502 674717
Assistant Co-ordinator	Charlotte Hunter	01502 674715
Assistant Co-ordinator	Amy Wignall (0.5 fte)	01502 674722
Assistant Co-ordinator	Linda Hook (0.5 fte)	01502 674778

Psychology & Therapeutic Services

Our psychologically informed services offer a holistic, person centred and strengths-based approach to working with children, young people, families and professionals. As well as directly working with children & young people we have a comprehensive offer of support for families, professionals and organisations.

We are organised into two services:

- Educational Psychology Service
- [Counselling & Therapeutic Service](#)

Our teams are based across the county and consist of child, adolescent, community and educational psychologists, a counsellor and family systemic psychotherapist, assistant psychologists and inclusion facilitators.

Our services can be accessed via the Inclusion Service (for our statutory work and work within the developing assessment centre programme). We also trade our services through [Schools' Choice](#) and [Creating Choice](#).

Our main areas of work include:

- Consultation ([including the Analysis of Additional Needs Screening Tool consultation process](#)) and Assessment.
- Learning based and therapeutic interventions (including the psychological basis of literacy and numeracy development, Mindfulness, Video Interaction Guidance (VIG) and Video Enhanced Reflective Practice (VERP), solution oriented therapeutic approaches, cognitive behavioural approaches and narrative therapy etc).

Psychology & Therapeutic Services

- Person centred approaches including [PATH](#) and [MAPS](#) and Collaborative Problem-solving including Solution Circles, Insight Solution Circles and Circles of Adults.
- Supporting the emotional well-being of staff e.g. by counselling, coaching and supervision.
- Whole school approaches such as the Emotional Literacy Support Assistant (ELSA) programme, [Sycol](#) organisation, culture and school improvement programmes.
- Training.
- Evaluation and research (e.g. in the development of trauma informed service delivery).

Main Contacts:

Claire Darwin: Principal Educational Psychologist & Service Lead

Claire.darwin@suffolk.gov.uk

Business Support Team: Tel. 01473 264700

PsychologyAndTherapyServices@schoolschoice.org



SUFFOLK COUNTY COUNCIL

Endeavour House
8 Russell Road,
Ipswich, IP1 2BX

Lowestoft Riverside
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Western Way, Bury
Saint Edmunds IP33
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